

# Wayfinding support on High Street Maldon

## Re-opening the High Street.

Maldon District Council is preparing to support businesses and residents to enable safe use of the High Street in Maldon as COVID-19 lockdown restrictions are lifted.

We are all taking social distancing and safety very seriously, but we see this role as a fun way to engage with and support your local community.

Your role as a Way Finder will include:

- Welcoming visitors to the High Street and creating an inviting and friendly atmosphere
- Provide general information about queuing systems and crossing points
- Provide visitors with information about parking and access routes as well as sanitation points
- Litter Picking
- Wayfinding and providing directions to visitors as needed
- Recording data relating to footfall, queues, and shop opening times.
- A willingness to work with peers, engage with the public, be friendly and smile!

Way finders will be able to improve their teamwork and communication skills, as well as building their confidence by speaking to members of the public.

***It is essential that volunteers are fit and able to stand for long periods of time.***

**We are also looking for volunteers to act as Team Leaders. This role will differ:**

- You will lead the team of volunteers each day
- Be the first point of contact for any questions or queries that volunteers have
- Escalate any immediate concerns to the Way Finder Coordinator (details will be given)

We will be looking for the following shift coverage:

<b>Monday</b>	8am – 1pm	1pm – 6pm
<b>Tuesday</b>	8am – 1pm	1pm – 6pm
<b>Wednesday</b>	8am – 1pm	1pm – 6pm
<b>Thursday</b>	8am – 1pm	1pm – 6pm
<b>Friday</b>	8am – 1pm	1pm – 6pm
<b>Saturday</b>	8am – 1pm	1pm – 6pm
<b>Sunday</b>	8am – 1pm	1pm – 6pm

**What support will be available:**

An on-the-day briefing will take place before your shift begins at Promenade Park.

Volunteers will receive the necessary PPE and training prior to starting the role. Access to toilets will also be made available. Free parking will be available for all volunteers.

Any first aid which is required will be escalated to the Volunteer Coordinator who will make the appropriate judgement.

**Please use this form below to register as a volunteer:**

[https://forms.office.com/Pages/ResponsePage.aspx?id=VH\\_RilQmuUumwvIOYlCgFFFhEFcIEbZJviept9QFZqRUQUIxTVJWVVUVU5HV1FHWEEwNk9HRkY0TC4u](https://forms.office.com/Pages/ResponsePage.aspx?id=VH_RilQmuUumwvIOYlCgFFFhEFcIEbZJviept9QFZqRUQUIxTVJWVVUVU5HV1FHWEEwNk9HRkY0TC4u)

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You must be over 18 years old - You need an induction - Accessible Expenses Paid